

RESITE TRACKER

The Complete Content Process Management Solution

Content Life Cycle and Deployment Management

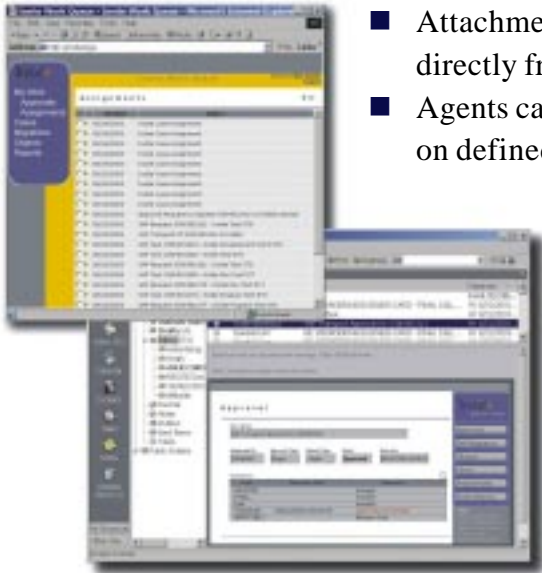
RESITE Tracker enables you to define and enforce a custom process for managing content creation, maintenance, and deployment to your end-users, including materials created by RESITE Recorder, RWD Info™ Pak or OnDemand™. As either a stand-alone application or seamlessly integrated into your EPSS solution, Tracker reduces direct costs, adds quality, and enforces standards for any type of content. From recordings... to drawings... or virtually any type of media, Tracker provides versioning, security, audit, approvals, notification, and status – all at a fraction of the price of a typical document management system. Tracker can be deployed at the department level or throughout the entire enterprise.

Tracker is able to bring you all this by employing the following:

- A fully independent and configurable workflow engine
- The use of “push” technology, bringing work to the user via the e-mail interface when it is created rather than waiting for them to log in and find it
- Integration with server directory structures as well as document repositories to give you fully automated migration processing within the constraints of your defined process
- Full document management including restoration to previous version, security, multiple concurrent repositories (work-in-process, production, etc.)
- A RESITE Tracker database to provide history and metrics for all your processes which can be accessed via the Web or desktop applications

The Tracker workflow engine manages the process

- Fully configurable approval, assignment, and decision steps
- Attachments allow the users to view, approve, or migrate new or modified content directly from e-mail
- Agents can be employed to monitor systems or events and initiate new processes based on defined criteria



Tracker's "push" technology makes it easy for users to interface with the process and complete their work in a shorter period of time

- Tracker employs the use of "Information Objects" to deliver the necessary GUI to users through their standard e-mail so they can complete their tasks right from within the e-mail
 - Reduced training required because the Information Objects deliver instructions to complete the required task and reduce the unnecessary overhead of learning system navigation
- The push technology is backed up by a full Web-based work queue, giving users an alternate way to access their work should they choose
 - Whether access is via e-mail or the work queue, no client install is required to interface with Tracker

Tracker maintains a history of all your content

- Manages multiple documents in different file formats under the same Case; provides a full history of all changes
- Full version restoration
- Side-by-side "differences" displays for most types of content
- Security is definable to any standard

The Tracker database collects all data about Content, Migrations, and Processes

- Easily check the status of any activity and review the progress to date
- Manage and refine processes based on metrics comprising all information about a process
- Add tables to the database to facilitate the addition of new processes
- Easily write reports with the Tracker report writer



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